

Leading Better Lives

A collaborative approach to
community wellbeing

Our vision: for every person to be able to live the life they want to live, doing what is important to them, in good homes and in caring communities.

Local context: Our knotty issue

- Financial Challenge, use of Resources
- More people in Support
- Work with EY – One Council one culture
- A joined-up preventative approach, connecting people
- Building on our existing strength-based approach and commitment to Think Local Act Personal's *Making it Real*.
- To effectively address some of the deep-rooted inequalities in Leicester (highlighted by the pandemic), we need to work together as a council, with communities, partners and our voluntary sector.



Co-producing the solution

- Using the Social Care Futures *Working Together for Change* methodology
- Working in co-production: people with lived experience of drawing on support taking on facilitator roles and forming an integral part of the project steering group
- Challenges of co-production at scale: planning how we would work in co-production and anticipating barriers (e.g. IT barriers).





Working together to understand what matters most to people in Leicester City to lead better lives and to use that understanding to make a positive difference

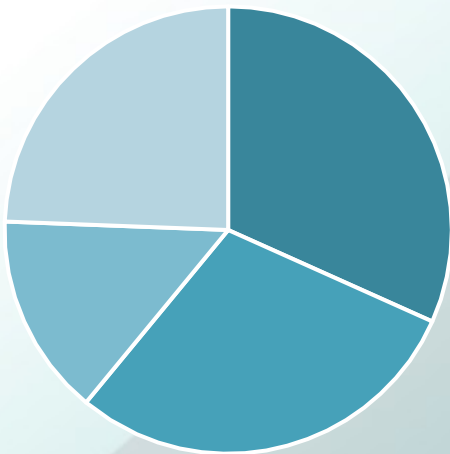
Co-Production at Work

14 Focus groups

76 survey responses

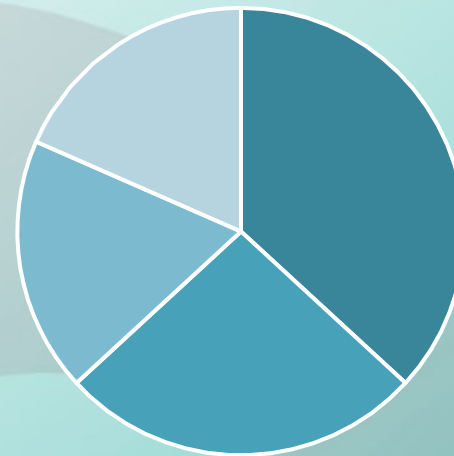
614 pieces of data

Workshop 1 Attendees (41 total)



- Facilitator
- Lived Experience
- Public Sector Partner
- Voluntary Sector

Workshop 2 Attendees (38 total)



- Facilitator
- Lived Experience
- Public Sector Partner
- Voluntary Sector

Over two days at the beginning of July 2024 around 40 people came together to listen to the experiences of people living in Leicester who currently draw on or who may in the future need to draw on services and support to help them to live well.

People came from a diverse range of communities and walks of life with the shared purpose to listen to what people had told us and to think about what we might be able to do to support people in Leicester to lead better lives



Listening to people's voices and coming up with actions

<p>"I don't have anyone else [apart from this peer support group], no friends and no family"</p>		
<p>"on your own you feel very powerless and very vulnerable"</p>		
<p>"It's like being in a prison when you're sitting in all day"</p>		<p><i>A Local Area Co-ordinators</i> scheme to tell people what's going on in their local area and help to build their confidence to get involved.</p>
<p>"When we went to work, work was like a second family. You went to work for a break from everything else, actually. You could sit down with friends and had connections. When you stop work, you stopped seeing friends."</p>	<p>I feel lonely and isolated</p>	

Next steps: Priority themes and actions

Loneliness & Isolation

- Local area co-ordinators
- 'Street Champions'

Struggling to access advice & support online

- Information and advice festival

Not knowing where to go for advice & support

- Multi-disciplinary meeting / drop-in held in community facilities

Not feeling listened to

- People based in community centres who know about community activities, information, advice & guidance and can link with the council.



**More Quick Wins and Collaboration
Ambition for a blueprint / strategy for early action & prevention**

